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Please note that this brochure is not a definitive or comprehensive statement as regards your specific Porsche.  
If you have any queries regarding your specific Porsche you should consult your Porsche Centre.

**Porsche Service**  
911



# Porsche 911

## Maintaining driving pleasure

No matter how many years your 911 has been delivering driving pleasure, it should continue to be as powerful, practical and responsive as it was when it left the Porsche factory.

To ensure your 911 continues to perform to its optimum level and to protect your investment, it is important that you maintain the recommended service intervals at a Porsche Centre.

All services at a Porsche Centre are completed to exacting standards so you can be confident that your 911 will receive first class attention from Porsche trained technicians, using only Genuine Porsche Parts and the latest available diagnostic equipment and technology.

## Protecting your investment

Engineering excellence is built into every Porsche model, with thousands of finely-tuned and intricate parts working in harmony to deliver an unrivalled driving experience. To ensure your continued driving pleasure, it is important that these parts are cared for so that they can operate at their maximum effectiveness at all times.

## Service pricing

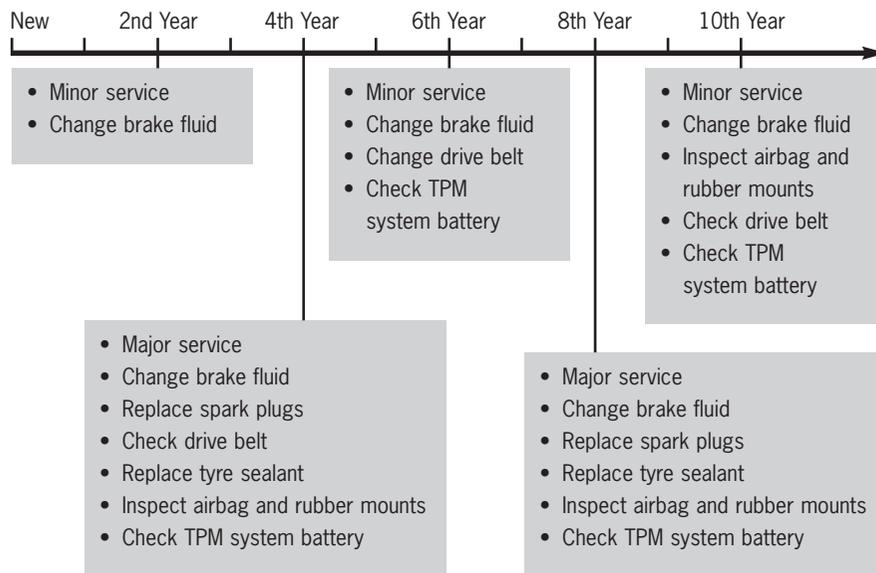
Providing you with peace of mind about the competitiveness and transparency of maintaining your Porsche with us, participating Porsche Centres offer scheduled pricing on all 911 models from 911 (Type 996), covering minor and major service costs as well as routine maintenance.

# Porsche 911 - Service intervals

There are two types of Porsche services, a minor and a major service, both of which are required at different intervals.

Below is an indicative timeline of the care and maintenance the 911 (Type 997) requires at different times during its lifetime. Servicing your 911 at the required intervals will help to ensure your vehicle continues to deliver optimum performance.

## 911 (Type 997) example



## Brake fluid change

Over time, your vehicle's brake fluid absorbs moisture from the air. The resulting accumulation of water lowers the boiling point and, under certain operating conditions, can affect the braking action. Therefore, in order to ensure your 911 continues to provide optimum braking in all conditions, the brake fluid should be changed in accordance with the change intervals stated in your Owner's Manual\*.

\*As the brake fluid change interval is independent of the vehicle's mileage, it may fall outside of a minor or major service.





# Minor service for your 911

## What's included

Matching the reputation of Porsche for its leading-edge engineering capabilities, we have introduced a 20,000 mile or 2 year service interval for our most recent 911 models. (Please refer to your Owner's Manual for your particular 911 service interval requirement).

Every minor service is carried out by a Porsche trained technician and typically covers elements such as:

- A fault code analysis
- Replacement of your pollen filter
- Replacement of your oil filter and engine oil using Porsche recommended Mobil 1 oil<sup>†</sup>
- Inspection for: leaks and abrasions, the vehicle's underside and engine compartment, coolant hoses, coolant (level and antifreeze check), radiator, air intake, brake system, brake hoses and lines, drive shafts, tyres, locks and latches, electrical equipment, horn, windscreen wiper washing system, power steering and brake fluid level check\* and lighting system (including headlights and indicators)
- A final test drive to check all of the major systems on your Porsche for their effective operation. Items tested during the test drive include (if applicable): remote control, front seats, foot and parking brake, engine, clutch, steering, transmission, ParkAssist, speed control, PSM switch, PASM switch, Sport switch, heating, air conditioning system and instruments. A final post-drive level check is then conducted.

All of the above items are included in the scheduled pricing structure.

## Possible additional costs

Depending on the model, age and mileage of your vehicle, your 911 may require some additional maintenance work. Items covered are priced individually in the Service pricing booklet and may include:

- Check/replace drive belt
- Change brake fluid
- Replace spark plugs
- Check rollover protection and care for convertible hood

Any additional work required will be individually quoted and fully discussed with you prior to any work commencing.

<sup>†</sup>Porsche recommends you carry a one-litre Mobil 1 top-up between services.

\*911 (Type 996) does not require a filter change until 2 years after its last service date, but it does require the brake/steering fluid check.

# Major service for your 911

## What's included

Recent innovations in reliability and technology have enabled Porsche to introduce a major service interval of 40,000 miles or 4 years on its most recent models. (Please refer to your Owner's Manual for your particular 911 service interval requirement).

As time and distance between services has generally increased, so has the importance of these services. In addition to elements covered by a minor service, every major service typically covers elements such as:

- Replacement of air cleaner element
- Check condition and adjust (if required): fuel system, parking brake, clutch, steering gear, tie rod ends, axle joints, running gear, exhaust system, suspension, seat belts, throttle actuation\* and Polyrib belt\*
- A final test drive to check all of the major systems on your Porsche for their effective operation and a final post-drive level check. Items tested include all those listed under minor service.

All of the above items are included in the scheduled pricing structure.

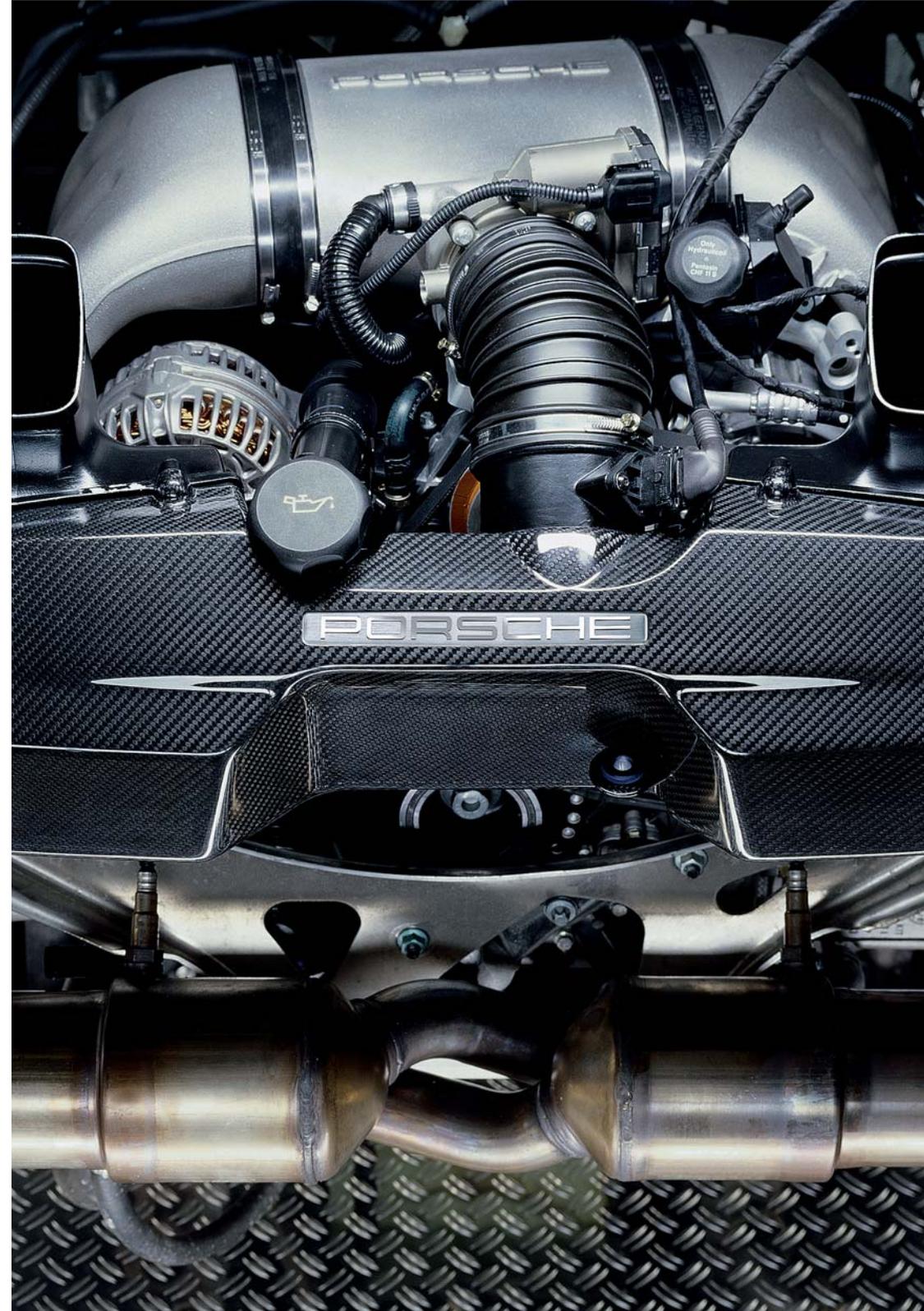
## Possible additional costs

Depending on the model, age and mileage of your vehicle, your 911 may require some additional maintenance work. Items covered are priced individually in the Service pricing booklet and may include:

- Check/replace drive belt
- Change brake fluid
- Replace spark plugs
- Tyre sealant
- Replace fuel filter
- Check TPM system battery
- Change transmission and drive oils
- Check airbag system

Any additional work required will be individually quoted and fully discussed with you prior to any work commencing.

\*911 (Type 996) only.



# Porsche 911 - Service and maintenance elements

**Lighting and horn**  
Check operation

**Coolant, radiator and hoses**  
Visual inspection and check level

**Parking brake**  
Check operation

**Locks and latches**  
Check operation

**Fuel system**  
Visual inspection

**Axle and drive shafts**  
Check for play and gaiter damage

**Wiper system**  
Check operation and adjust (if required)

**Pollen filter**  
Replace

**Throttle actuation**  
Check pedal operation

**Steering and tie rod ends**  
Check for play and condition, and check power steering fluid levels

**Clutch**  
Check pedal operation

**Underside and engine compartment**  
Visual inspection

**Seat belts**  
Check condition and operation

**Engine oil**  
Replace filter and oil

**Brake system**  
Visual inspection of pads, discs, hoses and lines and change fluid

**Tyres**  
Check condition and pressure

**Drive/Polyrib belt**  
Inspect and change (if required)

**Suspension**  
Check and ensure adjustment is secure

**Exhaust**  
Visual inspection

**Spark plugs**  
Replace

**Air cleaner**  
Replace

Service includes adjusting, readjusting, correcting and topping-up of components

